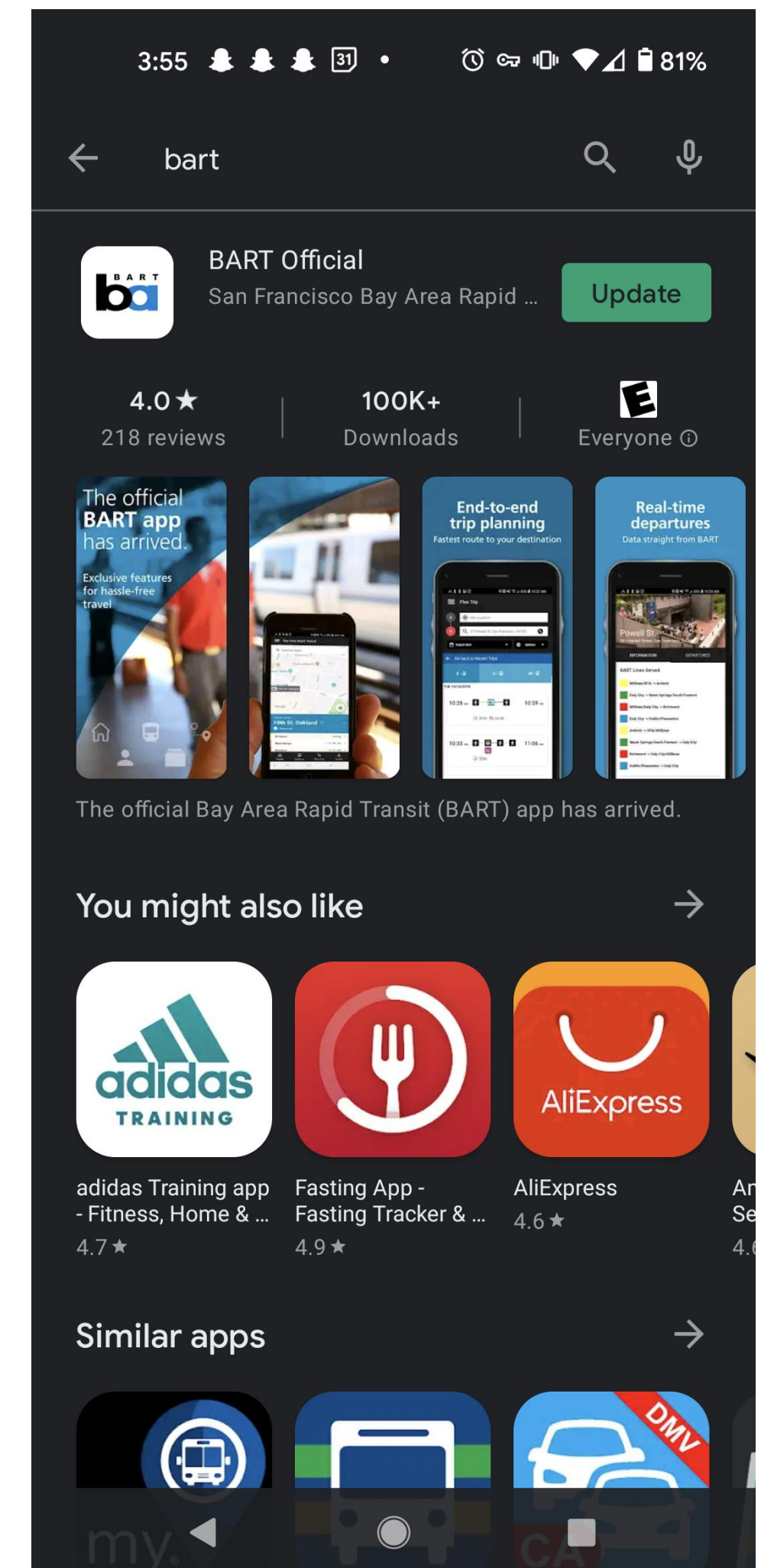
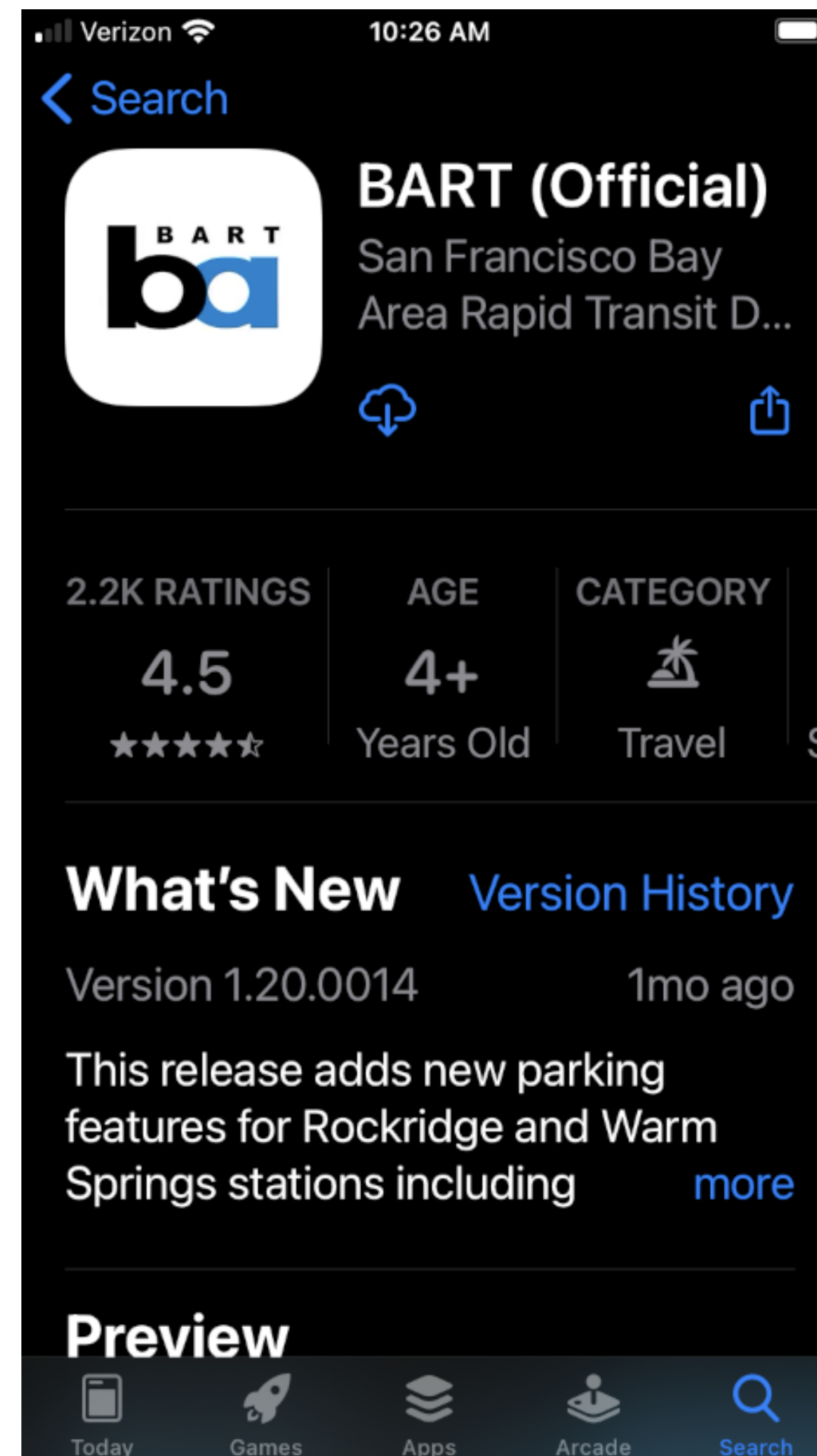


How to transfer your Monthly Waitlist Position from Select-a-Spot to the BART Official App:

A step-by-step guide

A. Download the app

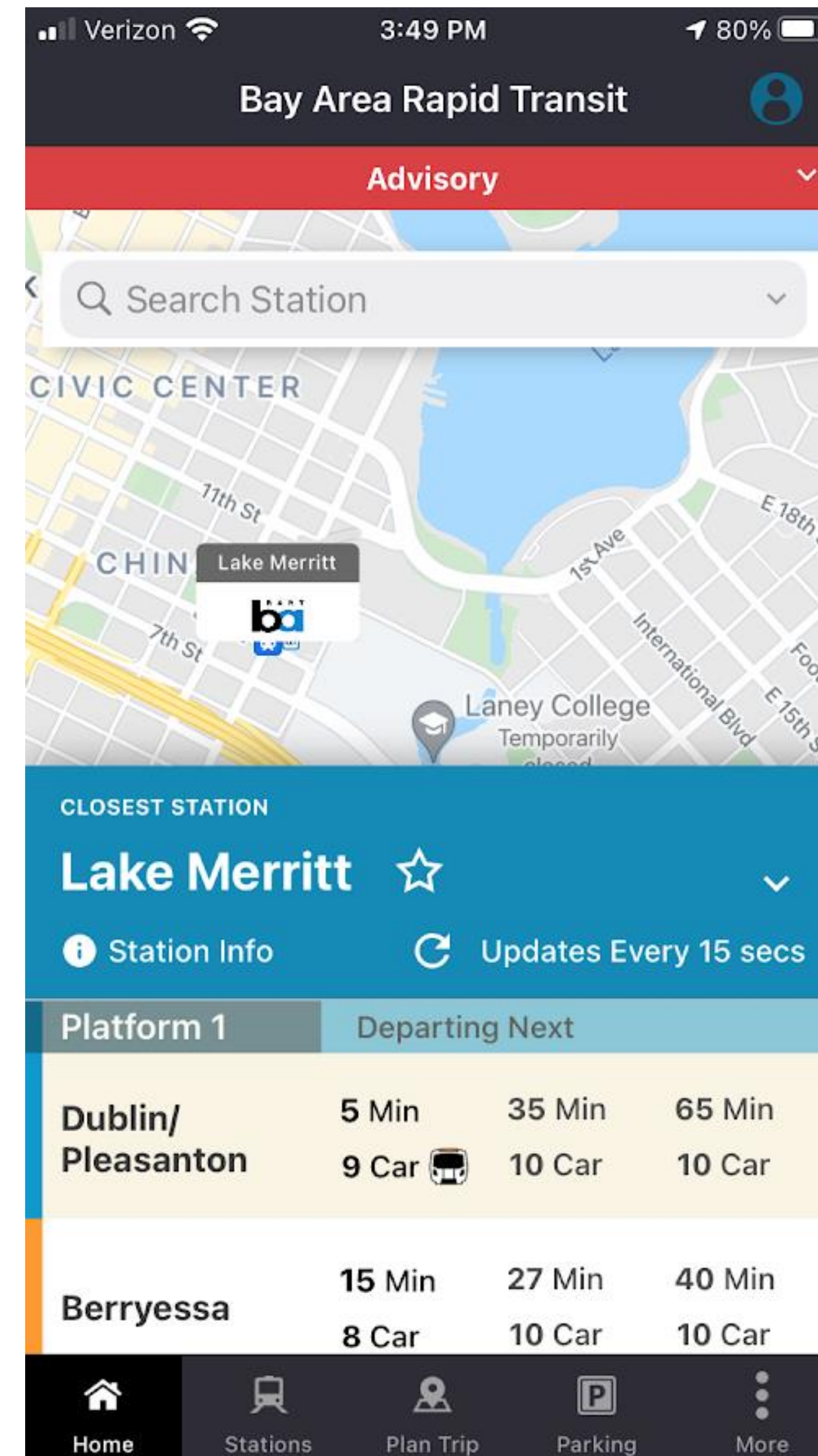
1. Download the BART Official App from the [Apple App Store](#) or [Google Play Store](#)



A. Create an account

2. Open the BART Official app. Click on the “Profile” icon in the top right corner.

Create an account if you don't already have one, using the same email address you use with Select-a-Spot so the system will recognize you.

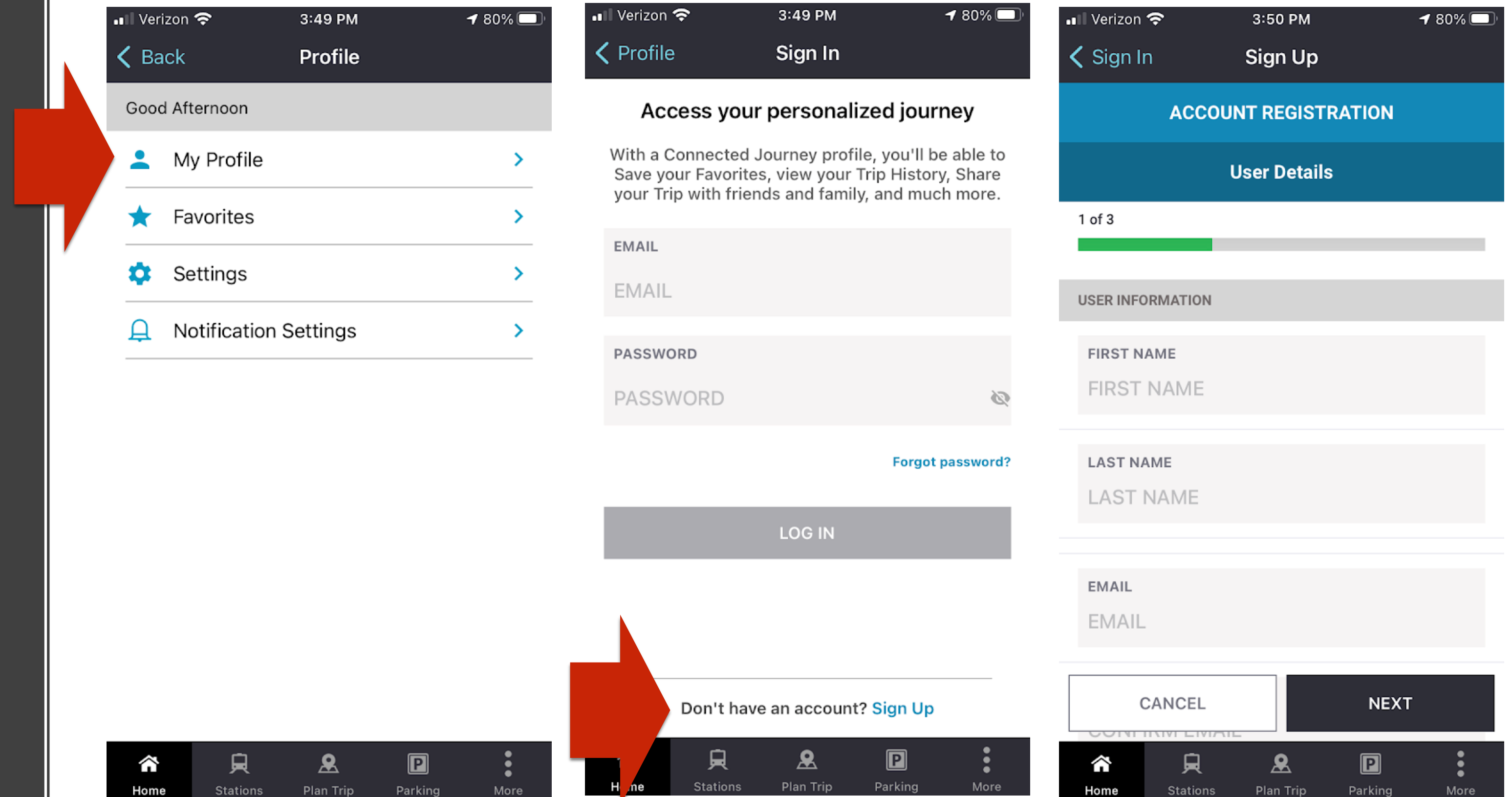


A. Create an account

3. Walk through account registration.

Click on “My Profile”, then “Don’t have an account? Sign Up”. Fill out user details to register.

BART will email you a link to verify your email address. Once you click on that, you can login to start the transfer process.



The first screenshot shows the 'Profile' screen with a red arrow pointing to 'My Profile'. The second screenshot shows the 'Sign In' screen with a red arrow pointing to 'Don't have an account? Sign Up'. The third screenshot shows the 'ACCOUNT REGISTRATION' screen with a progress bar and 'User Details' section.

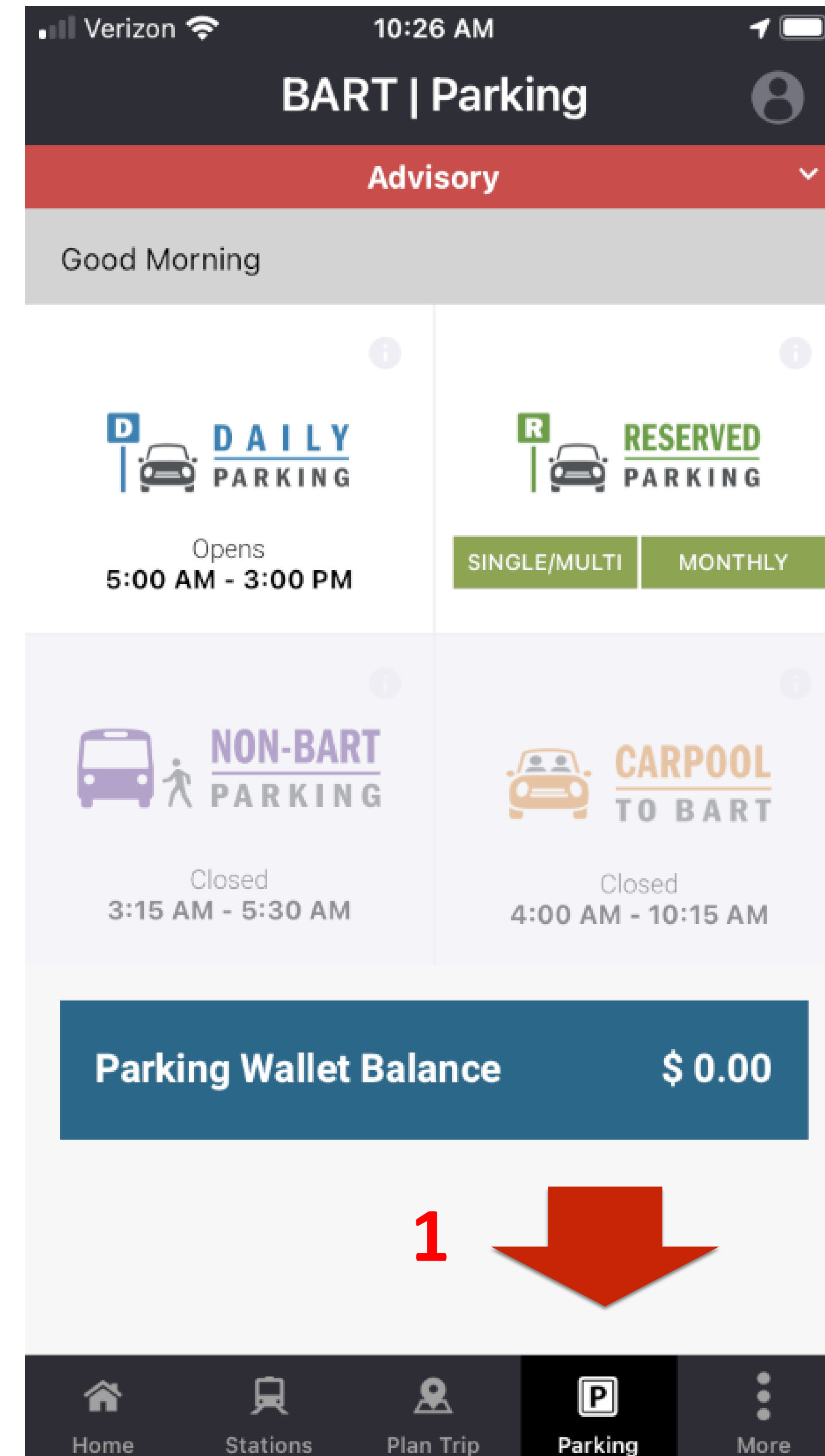


You must setup a new account. You cannot login directly with your Select-a-Spot email and password without first setting up a new account.

B. Login and select monthly reserved parking

Click on the
(1) “Parking” tab and the
(2) “Monthly” button
under Reserved Parking.

You’ll be prompted to log
in.



C. View your waitlist position


Click on the green waitlist tab at the top.

You should see your new waitlist position number listed. You're done!

Verizon9:23 AM94%

<Monthly Parking

R



RESERVED PARKING

ACTIVE

WAITING LIST

STATION


Antioch

WAIT LIST NO

#41

EXPIRING ON

AUG 17, 2022



REMOVE FROM WAITLIST

RE-ENROLL

PURCHASE

JOIN WAITING LIST



Home



Stations



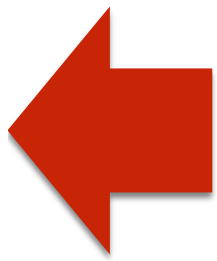
Plan Trip



Parking



More



Common Issues and Questions

1. **I finished the process but don't see my new waitlist position.** Make sure you are using the same email address that you used with Select-a-Spot, or the system won't recognize you.
2. **I never got the email with the link to verify my email address.** Check your SPAM folder. If you still don't see it, you can email Webcustomerservices@bart.gov to get the link resent.
3. **What happens when I get to the top of the waitlist?** When you reach the #1 position on the waitlist, the system will send you an email letting you know that you have the opportunity to purchase a monthly reserved permit. You will see the "purchase" button activate on your waitlist position, and will have seven days to complete the purchase.
4. **Why is BART ending Select-a-Spot?** Select-a-Spot is run by a third-party provider and BART's contract with them is ending. BART is moving customers to a new system that will allow them to use one login/password for all parking purchases through the BART Official app. In addition to giving you all your BART information and parking options in one place, the new system offers several benefits including improved security for personal and credit card information, the ability to park without printing or displaying a paper permit, and the ability to list five license plates on an account.